## What can and cannot be heard via zoom:

- 1: Will hear Agreed Matters via Zoom
- 2: Will hear Uncontested Matters via Zoom
- 3: Will **Not** hear any matters involving testimony via Zoom
- 4: Will **Not** hear trials via Zoom
- 5: Will hear Defaults by Zoom. The Defendant may appear in person or by Zoom. You will need to state in your Notice that they may appear in person or via Zoom and attach these Zoom instructions to your Notice.
- 6: May hear short contested motions that involve **legal argument only**, unless it is a complicated legal matter. Please call Chancellor Ripley's Assistant at (865-397-3497) if you have questions. The decision to hear complicated legal-argument-only matters via Zoom will be made on a case-by-case basis.
- 7: When participating by Zoom, please be online by 9:00a.m. and wait for your case to be called.
- 8: Please mute yourself until Chancellor Ripley calls your case and then speak up.
- 9: If you have problems getting on Zoom or if Chancellor Ripley cannot hear you, please call the Clerk and Masters office immediately to let them know you are trying to be heard. (423-623-3321)